RFP Questions & Answers for Opioid Response Dashboard:

12/31/24 Additional Questions

1. Can vendors provide references from ongoing contracts/projects?

   Yes.

2. Can firms provide references from former clients or only from current clients?

   Yes.

3. Can firms use their subcontractor's references to meet the reference requirements listed under this solicitation?

   Yes.

4. Can firms cite their experience from private sector engagements to meet the experience requirements enlisted under this solicitation?

   Yes.

5. Can firms cite their experience from ongoing projects to meet the experience requirements enlisted under this solicitation?

   Yes.

6. Can firms also cite their subcontractor's experience to meet the experience requirements enlisted under this solicitation?

   Yes.

7. Can firms replace the proposed employees for this account with equally qualified consultants if they are no longer available after the award?

   Yes, subcontractors and consultants can be utilized.

8. Under section 1.1. Award Criteria states that the following criterion will be evaluated: "Ability to Provide Ongoing Support." Could the County please provide additional details on what specific information vendors must include in their proposal to demonstrate this ability, and confirm whether this information is required to be included in the proposal?

   After the website goes live, it is expected the vendor will be able to provide on-going technical support and make technical modifications to the website when the need arises.

9. Could the County please elaborate further on what information vendors must provide in their proposal to demonstrate the required experience (e.g. case studies, references, etc.) listed under section 1.1 Award Criteria?

   Examples of previously completed work product that demonstrates the ability to complete the objectives of this project should suffice.

   References and letters of recommendation are welcomed but not necessary.

10. Are firms required to include only information about their prior experience in a government setting?

    This is not a requirement.

11. Under section 1.1. Award Criteria states that the following criterion will be evaluated: "Ability to provide initial training to YCCHS staff." Could the County please provide additional details on what specific information vendors must include in their proposal to demonstrate this ability, and confirm whether this information is required to be included in the proposal?

    Vendors should generally be able to clearly affirm the willingness and ability to provide basic training to YCCHS on maintaining and updating the webpage.

12. Under section 1.1. Award Criteria states that the following criterion will be evaluated: "Supportability to provide general dashboard maintenance after launch." Could the County please clarify what they mean by "supportability" under this point?

    After the website goes live, it is expected the vendor will be able to provide on-going technical support and make technical modifications to the website when the need arises.

13. Is there a preferred format for firms to provide the proposal's cost?

    No.

14. Are firms required to include resumes for the employees who will be assigned to this account as part of the proposal?

    This is not required.

    Any awards, special achievements or testimonials from former clients can be included.

15. In the QUESTIONNAIRE, item 2, states: "Please provide project staffing and amount of time allocated to the project for each staff." Could the County please elaborate further on what information vendors must provide about their staff to suffice this point?

16. Could the County please clarify what is meant by "size of project" in the REFERENCES form and specify what information vendors need to provide to address this requirement?

Currently, our outreach, prevention, and education efforts are contained on the "Opioid/Prescription Drug Overdose Prevention" sub-page ([Drug Prevention | Yavapai County Community Health Services](#)*).*

Our main objective is to make this sub-page more vibrant and user-friendly, provide education, add sub-pages to highlight opioid, overdose, and substance abuse efforts, and to provide transparency to the public about opioid response efforts and outcomes.

Once the webpage is stood up and "goes live", Y.C.C.H.S. will be solely responsible for collecting and inputting data.

We welcome creative ideas and suggestions to improve the experience for users who will visit this sub-page.

With that being said, please indicate the ability to meet this objective, and the amount of staff and staff hours you estimate will be required to complete this project.