



Yavapai County Medical Reserve Corps

**SPRING 2020
APRIL - JUNE**

YAVAPAI COUNTY COMMUNITY HEALTH SERVICES

Public Health Preparedness & Response

1090 Commerce Dr.
Prescott, AZ 86305

Phone: 928-442-5487

Fax: 928-771-3369

Email:

web.phpr@yavapai.us

Website:

www.yavapaihealth.com

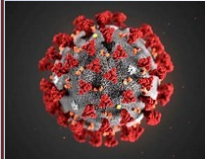
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MRC CORONAVIRUS RESPONSE UPDATE

Yavapai County Medical Reserve Corps: Recruitment Campaign



To Our Valuable Medical Reserve Corps Volunteers

Thank you for your service in the COVID-19 response. We value your work in the call center, assisting with administrative duties, screening at the health department and calling medical professional offices for education and recruitment. We anticipate community needs will continually change and perhaps increase during this unprecedented global pandemic. There could be increased needs for assistance at medical facilities (both clinical and non-clinical), long-term care facilities, at the health department and remotely assisting from your home with calls and the like. As needs increase, so will our need for support. In light of this, we ask if you could reach out to friends, family and colleagues to educate them about our local Medical Reserve Corps and let them know we are actively recruiting to assist with this evolving situation. If they want to know more about joining, please share the last page of this newsletter and my number: (928) 442-5487.

Thank you kindly for this and all that you do.

How Will Yavapai MRC Respond to COVID 19 ?

When Yavapai County declared an Emergency response to the novel coronavirus pandemic, there were many unknowns as to how the virus would impact our towns, county and state. There were unknowns about the nature of this new virus and how quickly it would spread. There were unknowns about how it would impact our residents, schools, medical facilities and workplaces. Amid the continued unknowns, one thing is certain: Community needs are continuously changing, both hourly and daily.

Our best response is preparation.

In speaking with responders, here are the current and potential needs (very likely to evolve and increase):

Current:

Health Department Screening
Administrative Support
Physician/Nurse recruitment
Medical Volunteer Credentialing
Onboarding Volunteers

Future:

Nursing Home Support Staffing
Contact Tracing
Volunteer Application Processing
Administrative Support
Medical Facility Support Staffing

To help with the above areas and for additional needs, please call or text (928) 710-4044.

MRC TRAINING

- **Due to COVID-19, the annual Medical Reserve Corps training, scheduled for Saturday, April 25, is postponed. We will update you when a new date is set.**
- **CPR Training** is still available online through the Red Cross and locally at New Life CPR. *(more details inside this newsletter).*
- **Coronavirus –specific training** and deployment training is available through FEMA, CDC, and the national Medical Reserve Corps. *(more details inside this newsletter).*
- **FEMA Training** is readily available. For more information see page 3.

CPR TRAINING IN THE TIME OF COVID-19

New Life CPR of Prescott is Still Offering CPR classes for the Community and Medical Staff

CPR certification is a requirement to join the Yavapai County Medical Reserve Corps (MRC) and it is paid for by the MRC. Certification must be renewed every two years, as certification is only valid for 24 months.

If you are a current MRC member and need to update your certification, please select an option and send me update.

If you are a new MRC member and do not have a current CPR certification, please take a look at the training calendar and notify me as to when you anticipate you will take a class.

During the coronavirus pandemic, New Life CPR is following American Heart Association recommendations:

- You will not be giving breaths—but “stimulating the breaths” - still 30 compressions to 2 breaths.
- For an AHA BLS class, you will be using a valve/mask for your breathing skills.
- Classes are smaller in size.
- CPR and First Aid classes must bring lunch or snacks, as no one will leave the facility during class time and breaks are shorter.

Upcoming classes: April 21, April 23, April 25, April 28, and April 29 and throughout the month of May.

For the full calendar please visit: <https://www.newlifecpr.org/class-calendar/>

For more information, please visit: www.newlifecpr.org or call (928) 445-5024.

Limited CPR classes are offered through the Red Cross online at: <https://www.redcross.org/take-a-class/cpr>

ID BADGES UPDATE

Current Yavapai County Medical Reserve Corps (MRC) volunteers: You **MUST** wear your current badge for any volunteer work you conduct. It is imperative you keep track of your badge, it is the property of Yavapai County and must be accounted for.

New MRC volunteers: You will receive a badge as soon as we are able to print one. In the meantime, when you are deployed for your volunteer services, Yavapai County Community Health Services, Public Health Emergency Preparedness (PHEP) will communicate with the facility for which you are volunteering and verify your MRC status.

When old and new ID Badges are ready for our current and new volunteers, we will be in touch to get them to you.

IMPORTANT: It is imperative you keep track of your badge as it is the property of the County and needs to be accounted for. If you resign from the MRC program, you will be **required** to turn in your badge and any MRC issued equipment.

The AZ HEALTH ALERT NETWORK (AZ HAN) :

How Yavapai County Communicates with You in an Emergency

As a member of the Medical Reserve Corps, when there is a need for your services, you will be contacted either personally by a member of Yavapai County Community Health Services, Public Health Emergency Preparedness (PHEP) or through the AZ-HAN. The AZ-HAN is automated and “Call Out” to our volunteers will be three ways: 1. via telephone with an automated voicemail message; 2. via text, and 3. via email. You may receive all three or one, depending on personal contact information provided. The “Call Out” will communicate to you the current need and how you may respond.

The new AZ HAN Emergency Call Out phone number is (602) 555-1234. Please put this number in your cell phone contacts, entitled: Health Alert Network (HAN).

It is *very* important all of your contact information is up to date and that you respond to the call out. You **MUST** listen to the entire message and respond to the prompts as requested to register that you have received the message. **DO NOT** hang up until you have responded to the questions and you hear the final response, “Good-Bye.” If you do not complete this process, your response will not be recognized and will show incomplete. The AZ-HAN is one of the main ways I will contact volunteers to assist with emergencies. The AZ-HAN Call Out system will call each number and email listed in our emergency contact until the message is answered with an **ACCURATE** response. *Thank you for your help with this!*

MRC COVID-19 TRAINING OPPORTUNITIES

COVID-19 Training for Healthcare Professionals - Centers for Disease Control (CDC) website with training opportunities.

You can find **CDC Guidance for COVID-19** at: <https://www.cdc.gov/coronavirus/2019-ncov/communication/guidance-list.html?Sort=Date%3A%3Adesc>

You can find **CDC COVID-19 Training for Healthcare Professionals** at: <https://www.cdc.gov/coronavirus/2019-ncov/hcp/training.html>

MRC TRAIN - Training opportunities for the Medical Reserve Corps. You must first register on the Train. You can find the **MRC TRAIN** at: <https://www.train.org/mrc/welcome>

COVID-19 Training for Healthcare Professionals: CDC's COVID-19 website includes many training opportunities for healthcare professionals organized into the following topic areas: clinical care and infection control, personal protective equipment, nonpharmaceutical interventions, and emergency preparedness and response. Many trainings are available in webinar format or as self-paced, online courses.

On the **MRC TRAIN** you will find the following training modules:

Current Issues Relating to Respiratory Protection SARS-CoV-2

COVID-19 Planning and Response: Isolation and Quarantine: Lessons Learned from King County

COVID-19: Data Sharing for Public Health Surveillance, Investigation and Intervention

COVID-19: Crisis Standards of Care—Guidance for Health Care Systems and Providers

Deployment Training

Also, here are two brief MRC deployment readiness trainings that cover the foundations of deployment activities. The courses are available on MRC TRAIN and take approximately 20 minutes to complete:

**Pre-Deployment (MRC TRAIN #1086867) and
Deployment/Post-Deployment (MRC TRAIN #1086868).**

Please note deployment processes and trainings vary by MRC unit, however these can serve as a helpful resource and reference.

FEMA TRAINING

Medical Reserve Corps of Yavapai County requires all MRC volunteers to complete two Federal Emergency Management (FEMA) courses in order to become an official national-standard MRC volunteer.

Those classes are **IS-100.C - Introduction to the Incident Command System** and **IS-700.B - Introduction to the National Incident Management System**.

Due to the coronavirus pandemic, we have relaxed the completion standards of these important trainings. You will have a year from your officially completed onboarding to finish the two courses.

You can find the courses at: <https://training.fema.gov/is/crslist.aspx>

Before you take the courses, you must first register in the Student Identification System at:
<https://cdp.dhs.gov/femasid>

You can find more FEMA training opportunities at: <https://www.fema.gov/coronavirus>

JOIN THE YAVAPAI COUNTY MEDICAL RESERVE CORPS

To Join the Medical Reserve Corps Call (928) 442-5487

WHAT IS THE MEDICAL RESERVE CORPS?

The **Medical Reserve Corps (MRC)** is a national program created as a response to the events of 9/11 to provide a mechanism to register, credential and train medical and non-medical volunteers so they may be deployed in disasters and emergencies.

There are approximately 2,000 MRC units across the country, housed mostly in public health agencies. Yavapai County Medical Reserve Corps was formed in 2003 to assist with public health threats or emergencies that overwhelm current resources.

Yavapai County Medical Reserve Corps is comprised of medical technicians, pharmacists, physicians, nurses, mental health professionals, paramedics, and non-medical professionals.

For the coronavirus pandemic, medical professionals are needed to assist local medical facilities in a non-clinical or clinical setting. Also, nonmedical volunteers are needed for administrative duties.

Yavapai County Medical Reserve Corps is a service of Yavapai County Community Health Services.

To join the MRC, call (928) 442-5487 and leave your name, phone number and email address.

Or you may email: Josette.Kubin@Yavapai.US

To learn more about the Medical Reserve Corps:

MRC Video (short): <https://www.youtube.com/watch?v=fJ5Y5xTKvBc>

MRC Video (long): <https://www.youtube.com/watch?v=fdV8Db-2ZL0>

The above videos are presented by the National Association of County and City Health Officials (NACCHO).

For More Information:

*Medical Reserve Corps of Yavapai County website: <http://www.yavapai.us/chs/medical-reserve-corps>

*U.S. National Medical Reserve Corps website: <https://mrc.hhs.gov/HomePage>

**Please do not enroll or join on the above pages. To JOIN, please call (928) 442-5487.*

Arizona Sonshine Event 2020

The annual Arizona Sonshine event, typically held in Prescott Valley, is postponed until 2021 due to the coronavirus pandemic. Event organizers say the decision to postpone the event is to protect the community and those with compromised immune systems and “out of an abundance of caution.” For more information, go to: <http://www.arizonasonshine.com/>

Yavapai County MRC: More Than the COVID-19 Response

FIRE SEASON

Fire Season is quickly approaching and there is always a list of needs to address at this critical time of year. Whether it is assisting with the Call Center (Phone Bank), educating the community, assisting in the Emergency Operations Center, and more, the Yavapai County MRC will need volunteer support.

We will keep you in the loop with updates as they come. If you want to help during Fire Season, email: Josette.Kubin@yavapai.us.