



NATIONAL FLOOD INSURANCE PROGRAM (NFIP) KEY CONTACTS

NFIP Help Center [1-877-336-2627](tel:1-877-336-2627)

https://floodmaps.fema.gov/fhm/fmx_main.html

- General NFIP Inquiries
- Flood Insurance, Mapping, Floodplain Management & Grants Questions



NFIP Flood Insurance Providers

<https://www.floodsmart.gov/flood-insurance-provider>

- Find a NFIP agent
- Contact Your Insurance Center



NFIP Outreach and Education Website

<https://www.floodsmart.gov>

- Get an NFIP Quote
- Outreac & Marketing Materials
- Agent Flood & Claims Manuals
- Agent & Consumer Portal



NFIP Technical Home Page

<https://www.fema.gov/flood-insurance>

- Risk Rating 2.0
- Federal Legislation
- Disaster Assistance Link
- Other Technical Information



FEMA Publications Warehouse

<https://agents.floodsmart.gov/puborderform>

[1-800-480-2520](tel:1-800-480-2520)

- Downloadable or Hard Copies of NFIP Forms, Handbooks, Fact Sheets, Brochures, Social Media Templates



FEMA Map Service Center

<https://msc.fema.gov>

- Flood Zone Address Look Up
- Historical and Current Flood Maps
- View Future Maps



FEMA Maps

<https://www.fema.gov/flood-maps>

[1-877-336-2627](tel:1-877-336-2627)

- Requests to Change Your Flood Zone
- Assistance Using the Map Service Center



FEMA Home Page

<http://www.fema.gov>

- Plan, Prepare & Mitigate
- Response & Recovery
- Disaster Assistance Portal
- FEMA Programs



FEMA's Office of the Flood Insurance Advocate (NFIP)

<https://www.fema.gov/flood-insurance/advocate>

- Independent Branch of the NFIP that Advocates For the Fair Treatment of Policyholders
- Handles Inquiries Filed by NFIP Policyholders Related Claims, Underwriting, Policy Premium Mapping, and Floodplain Management



NFIP Statistical Reports

<https://agents.floodsmart.gov/flood-maps-and-data/flood-insurance-data>

- Current NFIP Statistics
- Historical NFIP Statistics Data Visualization Tools



Open NFIP Policy and Claims Database

<https://www.fema.gov/about/reports-and-data/openfema>

- Individual NFIP Policy and Claims Redacted Records
- Federal Disaster Assistance Data

